

Department of Human Services Performance Indicators - FY2025 Materials	FY23 Actual	FY24 Revised	FY25 Target
Core Mission 1: Olmstead and Services that Promote Community Integration			
Division of Developmental Disabilities			
Average monthly enrollment in federally-matched Supports Program	12,734	12,556	13,172
Consumers moved from institutions to community residential placements in order to comply with Olmstead requirement that services be provided in the least restrictive setting.	7	10	6
Olmstead movements as a percentage of the fiscal year starting census.	0.6%	0.8%	0.5%
Federal Community Care Program revenues earned to offset State costs for community placements.	\$1,078,687,675	\$1,254,776,032	\$1,336,330,386
Division of Mental Health and Addiction Services			
New community placements created to discharge consumers in the State hospitals including those on Conditional Extension Pending Placement (CEPP) status.	190	140	75
New community placements created for individuals diagnosed with mental illness who are at risk of hospitalization or at risk of homelessness.	40	40	25
Clients served in Involuntary Outpatient Commitment program. (a)	1,150	1,150	1,150
Number of Individual prescribed in MOUDs. (a)	14,332	14,529	14,625
Clients served in Opioid Overdose Recovery Program.	8,300	8,200	8,200
Core Mission 2: Services that Promote Economic Independence			
Commission for the Blind and Visually Impaired			
Persons screened for visual problems by the Commission for the Blind and Visually Impaired.	26,530	10,150	24,500
Commission for the Blind and Visually Impaired clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher).	100%	100%	100%
Division of Family Development			
Work First NJ/Temporary Assistance for Needy Families work participation rate (includes school participation rate).	5.40%	5.50%	5.50%
Core Mission 3: Services that Ensure the Safety Net			
Division of Developmental Disabilities			
Developmental center census by end of fiscal year	1,051	1,013	954
Division of Family Development			
Percent of current child support orders actually collected	66.2%	66.0%	67.0%
Core Mission 4: Services that Promote the Availability of Health Care			
Division of Aging Services			

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Residents in nursing homes (monthly average)	22,419	21,771	21,794
Healthcare Effectiveness Data & Information Set Performance Measures for NJ			
FamilyCare Managed Care Populations			
Children receiving immunizations-Combo 2	61.8%	62.1%	62.4%
Children receiving a blood lead screening test	70.5%	70.8%	71.1%
Children receiving a well visit within the first 15 months of life	54.3%	54.7%	55.0%
Child and adolescent well care visit (NCQA initiated new measure CY2020)	59.8%	60.1%	60.4%
Women receiving timely prenatal care	82.6%	82.9%	83.2%
Women receiving timely postpartum care	80.3%	80.6%	80.9%
Diabetes care - members aged 18-75 with a hemoglobin A1C less than 8%	59.3%	59.6%	59.9%
Body Mass Index documentation - members aged 3-17 with a documented Body Mass Index	83.5%	83.8%	84.1%
Personal Preference Program			
Clients served in NJ Personal Preference Program	22,300	27,000	30,000
Managed Care Plan Accreditation			
Number of Managed Care Plans Accredited by the National Committee for Quality Assurance (NCQA) with 3.5 or more stars as of June 30 ¹	5	5	5
Customer Satisfaction			
Overall health plan satisfaction rate: Adults	79.4%	79.7%	80.0%
Overall health plan satisfaction rate: Children	85.5%	85.8%	86.1%
Personal doctor satisfaction rate: Adults	83.6%	83.9%	84.2%
Personal doctor satisfaction rate: Children	86.7%	87.0%	87.3%
Eligibility and Enrollment			
Average monthly NJ FamilyCare enrollment	1,967,784	1,821,815	1,643,358
Managed Care enrollment - % of Managed Care eligible FamilyCare participants enrolled in Managed Care	97.0%	97.4%	97.9%
Dual Medicare/NJ FamilyCare enrollees	230,635	223,264	227,817
Enrollment in NJ FamilyCare - Children's Health Insurance Program	266,648	258,920	236,980